



WILSHIRE

HEALTH & COMMUNITY SERVICES, INC

Notice of Nondiscrimination

Wilshire Health & Community Services, Inc (WHCS) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. WHCS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - ◇ Qualified Sign Language Interpreters
 - ◇ Written information in other formats, such as large print, audio and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - ◇ Qualified interpreters
 - ◇ Information written in other languages

If you need these services, please call the numbers below between the hours of 8a.m to 5:00p.m Monday through Friday.

Wilshire Home Health (805) 782-8600

Wilshire Hospice (805) 782-8608

If you believe that WHCS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Compliance Officer by writing to Wilshire Home Health, 277 South Street, Suite W, San Luis Obispo, CA 93401 or Wilshire Hospice, 277 South Street, Suite R, San Luis Obispo, CA 93401 or by calling at the numbers listed above. You can file a grievance by mail or phone. You can also file a civil rights complaint electronically with the U.S. Department of Health and Human Services, Office of Civil Rights through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TTD)**.

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Aviso de No Discriminación (SPANISH)

Wilshire Salud y Servicios a la Comunidad, Inc (WHCS) cumple con las leyes de derechos civiles de un federal aplicable no discrimina por motivos de raza, color, origen nacional, edad, discapacidad, o sexo. WHCS no excluye la gente o tratar entonces de manera diferente debido a su raza, color, origen nacional, edad, discapacidad, o sexo. Nosotros también:

- Proporcionar sin ayudas y servicios costo a las personas con discapacidad para comunicarse efectivamente con nosotros, tales como:

- ◊ Intérpretes de Lengua de la muestra Calificado

- ◊ La información escrita en otros formatos, tales como letra grande, audio y formatos electrónicos accesibles

- Proporcionar servicios de idiomas no hay costo para las personas cuyo primer idioma no es el Inglés, tales como:

- ◊ Los intérpretes calificados

- ◊ Información escrita en otros idiomas

Si necesita estos servicios, por favor llame a los números siguientes en el horario de 8 am a 5:00 pm de lunes a viernes.

Wilshire Inicio Salud (805) 782-8600

Wilshire Hospicio (805) 782-8608

Si usted cree que WHCS no ha podido proporcionar estos servicios o discriminado de otra forma sobre la base de raza, color, origen nacional, edad, discapacidad, o sexo, puede presentar una queja con nuestro Oficial de Cumplimiento por escrito a Wilshire Home Health, 277 South Street, suite W, San Luis Obispo, CA 93401 Wilshire o paliativos, 277 South Street, suite I, San Luis Obispo, CA 93401 o llamando a los números indicados anteriormente. Puede presentar una queja por correo o por teléfono. También puede presentar una queja de derechos civiles electrónicamente con el Departamento de Salud y Servicios Humanos, Oficina de Derechos Civiles de Estados Unidos a través de la Oficina de Portal queja de derechos civiles, disponible en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, o por correo o por teléfono al:

Departamento de Salud y Servicios Humanos, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 Estados Unidos (TTD) . Los formularios de quejas están disponibles en <http://www.hhs.gov.ocr/office/file/index.html>

Notice of Walang Diskriminasyon (FILIPINO)

Wilshire Health & Services Komunidad, Inc (WHCS) ay sumusunod sa angkop na pederal na batas karapatan bilang mamamayan ay hindi maaaring makita ang kaibhan sa batayan ng lahi, kulay, bansang pinagmulan, edad, kapansanan, o sex. WHCS ay hindi ibukod ang mga tao o gamutin pagkatapos naiiba dahil sa lahi, kulay, bansang pinagmulan, edad, kapansanan, o sex. Kami din ang:

- Magbigay ng walang gastos tulong at serbisyo sa mga taong may mga kapansanan upang makipag-usap epektibo sa amin, tulad ng:

- ◊ Qualified Senyas Interpreters Wika

- ◊ Nakasulat na impormasyon sa iba pang mga format, tulad ng mga malalaking print, audio at naa-access electronic format

- Magbigay ng walang serbisyo cost wika sa mga tao na ang pangunahing wika ay hindi Ingles, tulad ng:

- ◊ Qualified interprete

- ◊ Impormasyon nakasulat sa ibang wika

Kung kailangan mo ng mga serbisyong ito, mangyaring tawagan ang mga numero sa ibaba pagitan ng mga oras ng 8 ng umaga hanggang 5:00 ng hapon Lunes hanggang Biyernes.

Wilshire Home Health (805) 782-8600

Wilshire Hospice (805) 782-8608

Kung naniniwala ka na WHCS ay nabigo upang magbigay ng mga serbisyo o discriminated sa ibang paraan sa batayan ng lahi, kulay, bansang pinagmulan, edad, kapansanan, o kasarian, maaari kang magsampa ng karaingan sa ating Compliance Officer pamamagitan ng pagsulat sa Wilshire Home Health, 277 South Street, Suite W, San Luis Obispo, CA 93401 o Wilshire Hospice, 277 South Street, Suite R, San Luis Obispo, CA 93401 o sa pamamagitan ng pagtawag sa mga numerong nakalista sa itaas. Maaari kang magsampa ng karaingan sa pamamagitan ng koreo o telepono. Maaari mo ring magsampa ng civil complaint rights sa elektronikong paraan sa US Department of Health and Human Services, Office of Civil Rights sa pamamagitan ng Office for Civil Rights Complaint Portal, na makukuha sa

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, o sa pamamagitan ng koreo o telepono sa: US Kagawaran ng Kalusugan at mga Serbisyong Pantao, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TTD) .

Complaint form ay makukuha sa <http://www.hhs.gov/ocr/office/file/index.html>